

From: Joanna Homer Jhomer@associatedasset.com
Subject: FW: Hanover Claim # 19-00779128 - The Village at Rio Paseo - Unit 1046
Date: Jan 20, 2021 at 10:09:45 AM
To: Charlotte Morgan charriopaseo@gmail.com, Kathleen Schwartz kschwartzriopaseo@aol.com, Michele Beauchamp mbeaudeesign@icloud.com, Sean McCarty seanvillageshoa@gmail.com, Tracy Blake tracyblakebod@yahoo.com

Hanover insurance has paid \$16942.82 to settle the claim with Bernd Kallweit. This insurance claim is now closed.

Thank you,

Joanna Homer

Community Manager

AAM, LLC

(602) 906-4902 (direct line)

(602) 957-9191 (main line)

(602) 647-3034 (after hours emergency)

(623) 742-6170 (fax line)

jhomer@AssociatedAsset.com

AssociatedAsset.com

From: CRAIG, ASHLEY <ACRAIG@HANOVER.COM>
Sent: Tuesday, January 19, 2021 5:03 PM
To: Joanna Homer <Jhomer@AssociatedAsset.com>
Subject: Hanover Claim # [19-00779128](#) - The Village at Rio Paseo - Unit 1046

Good Afternoon Joanna,

I hope this email finds you well!

Per my voicemail, I have been reassigned the above mentioned claim for sewer water back up damages in Unit 1046. I have completed my review of the water mitigation and rebuild estimate and everything is in line with the photos and damages reported. As you may recall, the Policy does not have coverage for mold. My breakdown is as follows:

RCV for water mitigation and rebuilding (including mold) : \$32,233.70 (\$9197.32 water mitigation + \$23,036.38 interior repair)

Less Depreciation: \$2847.08

Less Mold: \$2943.80 Travelers paid to Puroclean

Less Travelers payment: \$4500.00 to unit owner and Puroclean

ACV: \$21942.82

Less deductible: \$5000.00

ACV Total: \$16942.82

General Ledger deposits total \$34,104.59

Citizen Insurance claim paid

I will be issuing the \$16942.82 payment to The Village at Rio Paseo directly. Additionally I have reached out to Jenkins Restoration (the company the Unit owner has selected for the rebuild) and left a message with my contact information should there be any questions or supplemental damages.

I will be sending a letter with this breakdown as well as documentation regarding the mold denial.

Thank you,

Ashley Craig

CL Inside Property Adjuster
The Hanover Insurance Group
4600 S Ulster St. Ste 630
Denver, CO 80237
Direct Number: 720-440-8431
Email: acraig@hanover.com

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