



Shadden, Donna <476324@park.edu>

Denial of Architectual request

4 messages

Donna Shadden <Donna.Shadden@park.edu>
To: jaime.cryblskey@cityproperty.com

Fri, Dec 6, 2024 at 3:19 PM

Community manager,

I am emailing regarding the denial letter I received from the Architectural committee dated December 2, 2024 about the waiver for the reflective material on my garage door.

My questions are as follows:

1. Is there an appeals process for this denial? The letter provided to me via email, and on the portal, does not state an appeals process.
2. Did an HOA attorney review the violation or architectural request since it is unreasonable and unrealistic to meet the first restriction of section 5.10 of the CC&Rs on my garage door? Under the Garage door section (5.12 of the CC&Rs) it does not list any restriction on the garage door. Garage doors and house windows fall under two separate paragraphs in the CC&Rs.

Please respond by Friday, December 13, 2024.

If I am unable to resolve this matter, I will be filing a complaint with the Arizona Department of Real Estate for the selective enforcement by the Board on this matter.

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Thank you,
Donna M. Shadden

Jaime Cryblskey <jaime.cryblskey@cityproperty.com>
To: Donna Shadden <Donna.Shadden@park.edu>
Cc: Makayla White <makayla.white@cityproperty.com>

Fri, Dec 6, 2024 at 3:42 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Donna,

Thank you for your correspondence regarding the recent denial of your Architectural Request. You have the right to appeal the decision made by the Architectural Committee to the Board of Directors. I have copied my Assistant, Makayla White, who will be available to provide further assistance should you decide to proceed with the appeal to the Board.

Please let me know if I can be of further assistance.

Have a great weekend.

Warmest Regards,

Jaime Cryblskey
Community Manager

City Property Management Company
602-437-4777 x2196

jaime.cryblskey@cityproperty.com

<https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.cityproperty.com%2F&data=05%7C02%7CDonna.Shadden%40park.edu%7C948f5e755456485b69fc08dd164736ec%7C83febf1cec1a444ca87124b0b1bf2c62%7C0%7C0%7C638691217304301560%7CUnknown%7CTWfPbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIiYiOilwLjAuMDAwMCIsIiAiOiJXaW4zMilslkFOljoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=LvKECOtevBzdbMWDkwRDI9sad8GEitZlrVWn7k4zUno%3D&reserved=0>

4645 E. Cotton Gin Loop, Phoenix, AZ 85040

City Property Management will be closed on Monday, December 23, 2024 through Wednesday, December 25, 2024 in observance of the Christmas Holiday.

Please take our customer satisfaction survey

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Makayla White <makayla.white@cityproperty.com>
To: Donna Shadden <Donna.Shadden@park.edu>

Mon, Dec 9, 2024 at 9:29 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Donna,

If you would like to appeal the committee's decision to the Board, please respond to this email with your request and I will create a hearing for the next Board of Directors meeting for you.

Thank you,
Have a great day!

Business hours: Monday – Thursday 9:00 AM to 5:00 PM / Friday 9:00 AM to 3:00 PM

*** Office will be closed November 28th & 29th in observance of Thanksgiving Holiday***

*** I will be out of office December 2nd through December 8th***

Keep in mind you can also find answers to basic HOA questions, forms, submit architectural requests, find paint colors, and update account information on your homeowner portal. <https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcityproperty.com%2Fhoportal%2F&data=05%7C02%7CDonna.Shadden%40park.edu%7Cffa956145a3f48ea786a08dd186eb0ad%7C83febf1cec1a444ca87124b0b1bf2c62%7C0%7C0%7C638693585887156650%7CUnknown%7CTWfPbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIiYiOilwLjAuMDAwMCIsIiAiOiJXaW4zMilslkFOljoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=KrbavfEJUsW%2Fs9Z9L5ZAqT%2BIC4NwRjsev7CjlvDTVgU%3D&reserved=0>

Makayla White
Community Assistant
City Property Management Company

602-437-4777 x 2171

makayla.white@cityproperty.com

<https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.cityproperty.com%2F&data=05%7C02%7CDonna.Shadden%40park.edu%7Cffa956145a3f48ea786a08dd186eb0ad%7C83febf1cec1a444ca87124b0b1bf2c62%7C0%7C0%7C638693585887173000%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljoiTWFpbCIsIlIdUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=%2BeqxRG%2Bej5RXAG9nXD6HnmQPFBcbfy4XRliXNVrBjuE%3D&reserved=0>

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-----Original Message-----

From: Jaime Cryblskey <jaime.cryblskey@cityproperty.com>

Sent: Friday, December 6, 2024 3:42 PM

To: Donna Shadden <Donna.Shadden@park.edu>

Cc: Makayla White <makayla.white@cityproperty.com>

Subject: RE: Denial of Architectural request

Dear Donna,

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Please let me know if I can be of further assistance.

Have a great weekend.

Warmest Regards,

Jaime Cryblskey
Community Manager
City Property Management Company
602-437-4777 x2196

jaime.cryblskey@cityproperty.com

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Donna Shadden <Donna.Shadden@park.edu>
To: Makayla White <makayla.white@cityproperty.com>

Mon, Dec 9, 2024 at 9:20 PM

Yes, we would like to appeal the architectural denial with the board.
Please setup a hearing with the Board. Thank you

Donna

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